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Sam Brownback, Governor

July 11, 2014

Cindy Mann
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Cindy, to date the Kansas Eligibility Enforcement System, (KEES), has completed the Medicaid eligibility system build, completed system testing and completed end-user System Assurance Testing. The KEES Project is currently executing a production pilot with Medicaid Operations staff to verify system functional capacity, provide comprehensive end-user training and to conduct work process and distribution of labor time studies for eligibility processing; the production pilot will also allow KEES project staff and Medicaid Operations staff to work jointly to identify critical system functional efficiency enhancements and conduct further MMIS benefit enrollment error remediation. As requested, Kansas is providing this update on current operations and plans to continue to meet CMS seven critical success factors for eligibility systems as requested in your letter dated June 27, 2014.

1. Ability to accept application data: The KEES system implemented the KanCare self-service web portal in July 2012 and updated the portal in October 2013 to collect MAGI data required to make applicant eligibility decisions in compliance with the Affordable Care Act (ACA). Kansas also introduced the Kansas Streamlined paper application in September 2013 and continues to work with CMS to refine both the KanCare portal and the Kansas Streamlined paper application to comply with CMS regulations, policy and guidance. We are currently completing the redesign of the KanCare self-service portal in accordance with guidance provided by CMS policy staff and plan to implement the changes to the dynamic questions before January 1, 2015.
2. MAGI rules engine: Kansas is currently using MAGI in the cloud to make eligibility determinations for current Kansas Medicaid applicants. Thorough testing of the KEES system has provided the KEES rules team with the necessary use cases to develop an accurate rules engine for the KEES system that will be placed in production during the 4th quarter of calendar year 2014.
3. MAGI Conversion: Kansas established the appropriate income standard using CMS provided income conversion data and began using that standard in October 1, 2013.
4. Kansas has submitted the State Plan through the Medicaid Model Data Lab as prescribed by CMS.

5. Connections with the FFE: KEES has completed design of a contingency process for receiving Account Transfer applications from the Federally Facilitated Marketplace. The steps for processing the Account Transfer applications leverage Accenture ABMS system code developed for Iowa and Ohio. The processing steps are identified below:
 - a. The Account Transfer batch web service will be used to transfer .xml files from the FFM into the staging tables of the KEES Application Portal.
 - b. Queries will be run against the staging table to identify duplicate applications for enrollees who have completed KanCare applications and either been approved or denied for benefits; identify applicants with income levels that indicate they are likely eligible for benefits and to generally prioritize applications for processing by the KanCare Clearinghouse.
 - c. Once a group of applications has been prioritized and is ready to be processed they will be released into the KEES eApp database where programs will convert the .xml of the FFM application document into a .pdf file.
 - d. The .pdf file will be routed to the legacy document management system, ImageNow using SMTP relay.
 - e. Once consumed by the ImageNow Mail Agent the .pdf documents will be indexed into the ImageNow database for processing.
 - f. Eligibility workers will then use the ImageNow client to retrieve the application documents and process eligibility using a combination of the legacy KAECSSES system and MAGI in the cloud.

The timeline for the work to implement the FFM-KanCare Account Transfer capability is listed below:

- g. Design – 1 week: June 24, 2014 – June 28, 2014
 - i. Tasks – Design Form and Mappings (complete)
- h. Build – 2 weeks: June 30, 2014 – July 15, 2014
 - i. Key Architecture:
 - ii. Accept Inbound FFM Message into the staging table
 - iii. Take FFM Records in the staging table and processing into eApp
 - iv. Create PDF application documents
 - v. Send to the KanCare Clearinghouse
- i. Test – 1 week: July 16, 2014 – July 24, 2014
- j. Implementation: July 25, 2014 – July 28, 2014

Kansas is also working with Accenture and KanCare legacy system analysts to determine the feasibility of performing the data mapping and .xml rendering to provide the FFM with Account Transfer applications for KanCare applicants who are denied KanCare benefits in accordance with Kansas Medicaid eligibility rules. In addition Kansas is exploring technical options with the KanCare Clearinghouse vendor, Maximus, who has successfully implemented Account Transfer functionality for other partner states. We expect to complete this analysis in July and will provide CMS an updated timeline for KanCare to FFM Account Transfer functionality by August 15, 2014.

6. Kansas has completed end-to-end testing and IV&V attestation for Federal Data Services Hub interfaces and will place these interfaces into production during the 4th quarter of Calendar Year 2014. Kansas will continue to use existing system interfaces with SSA and SAVE supplemented with manual processing to complete required verifications until the FDS interfaces are implemented.

7. MEC Check: Kansas has provided CMS with the capability to access the Kansas MMIS system to perform MEC verifications. To date CMS has not used this option to perform the verifications.

Kansas Medicaid leadership and Medicaid Operations staff continue to work with the KEES Project to identify opportunities to improve the execution efficiency of the KanCare operations plan. Additionally, the KEES project is working with both the KEES Project (Accenture) and Medicaid Operations (Maximus) vendors to expand the interoperability of application offerings for KanCare to streamline the Kansas Medicaid application process.

Respectfully,

A handwritten signature in black ink, appearing to read "Glen Yancey". The signature is fluid and cursive, with a large initial "G" and "Y".

Glen Yancey
CIO, Kansas Department of Health and Environment
Office of Information Technology Services

cc: Dr. Robert Moser, KDHE
Aaron Dunkel, KDHE
Dr. Susan Mosier, KDHE
Christiane Swartz, KDHE