

# When Harriet Met Sally-And The Workplace Became a War Zone: Understanding Generational Differences

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# Objectives

1. Identify three traditional characteristics of Baby Boomers, Generation X, and Generation Y.
2. Discuss generational differences and how that impacts healthcare workplace satisfaction and productivity.
3. Articulate strategies to facilitate healthcare workplace harmony.



# POLL QUESTION



# Why Should We Care?

- | Aging workforce
- | Aging population
- | Career choices
- | Schools



# Silent Generation

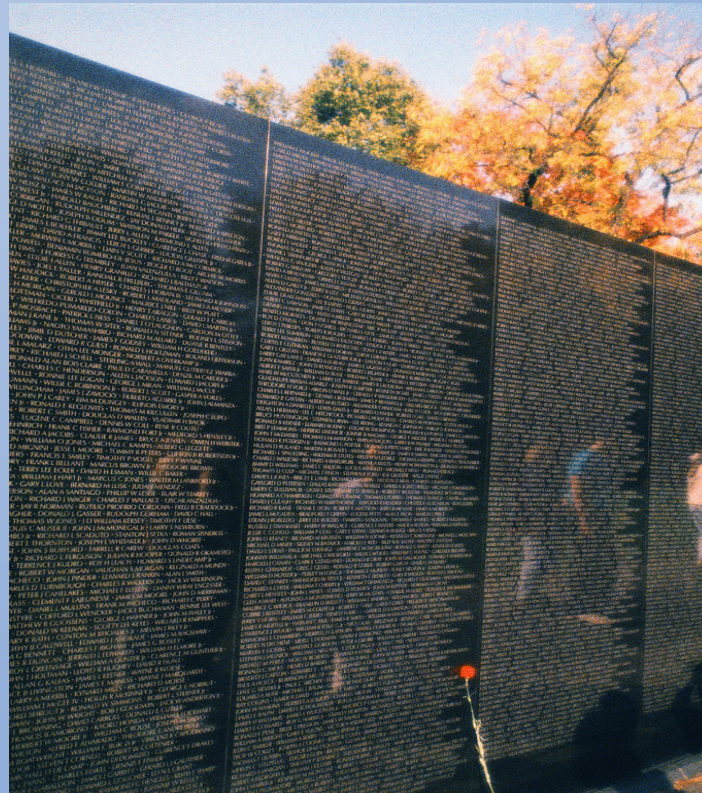


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# Baby Boomers



# Generation X



# Generation Y





# POLL QUESTION



# These Differences Impact the Workplace

- | Staff satisfaction
- | Teamwork
- | Culture of accountability
- | Communication
- | Education
- | Patient Satisfaction



# So What Can We Do?

- | Knowledge is power
- | Understanding our own attitudes
- | Offer variety-Don't put all your eggs in one basket!



# Questions?

Thank you!

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